

Henry Ford Health System Citrix Access Gateway

Macintosh Version

Programs to install before visiting the Henry Ford Health System (HFHS)

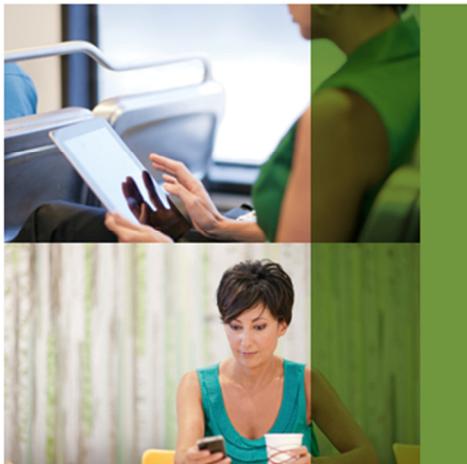
Citrix Access Gateway for the first time:

Disclaimer: This documentation is done assuming you are using the Safari web browser. There are other Macintosh web browsers that will work with the Citrix Access Gateway, but they will not be detailed in this document.

Required Program 1 – Citrix Receiver:

- You can get the Citrix Receiver for Mac by going to <http://receiver.citrix.com>

CITRIX



Citrix Receiver

Access your apps, data and desktops from any device.

Download Receiver for Mac

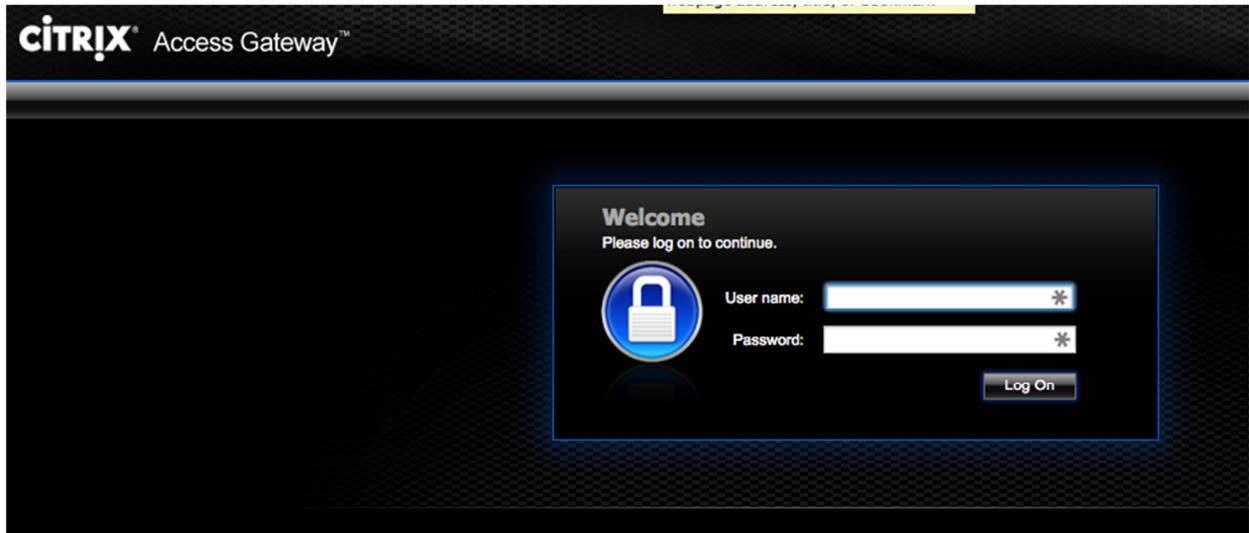
[Find Citrix Receiver for other platforms](#)

[Download previous versions of Receiver](#)

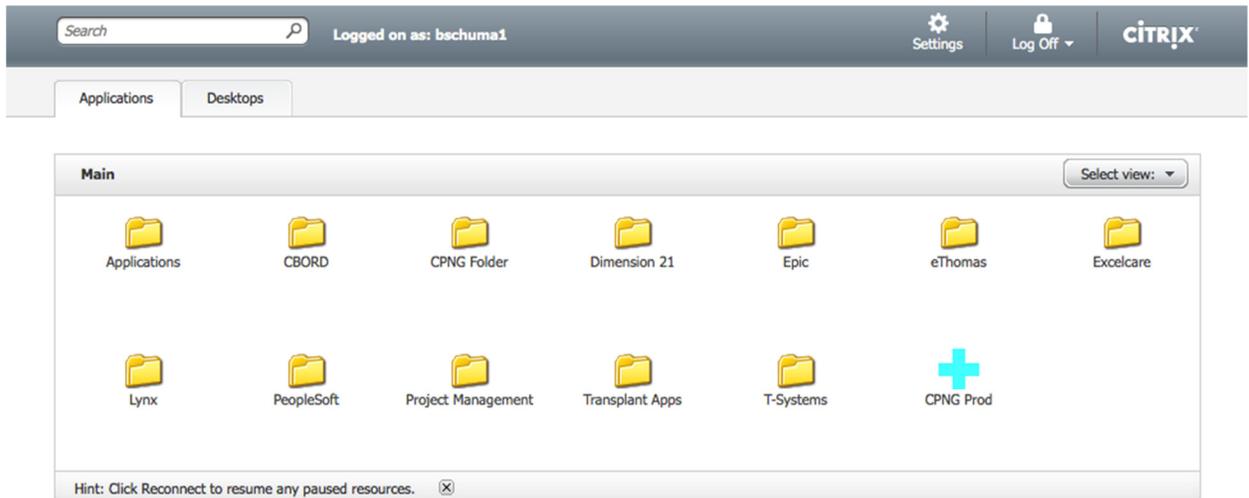
- Once the CitrixReceiverWeb.dmg file finishes downloading, please follow the install steps provided by Citrix.

How to connect to the HFHS Citrix Access Gateway:

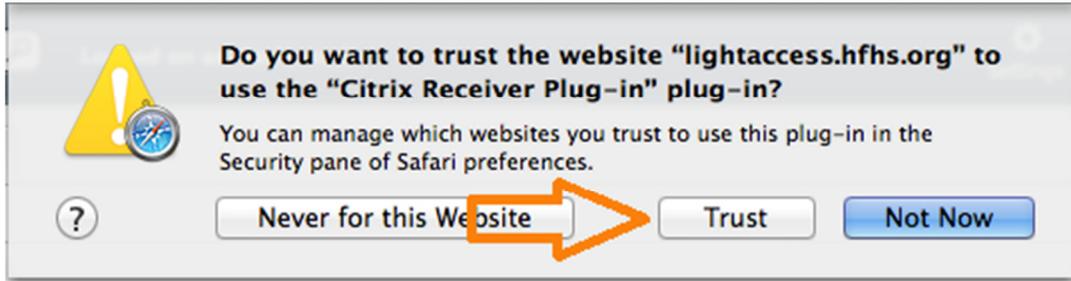
- Direct your web browser to: <https://lightaccess.hfhs.org>



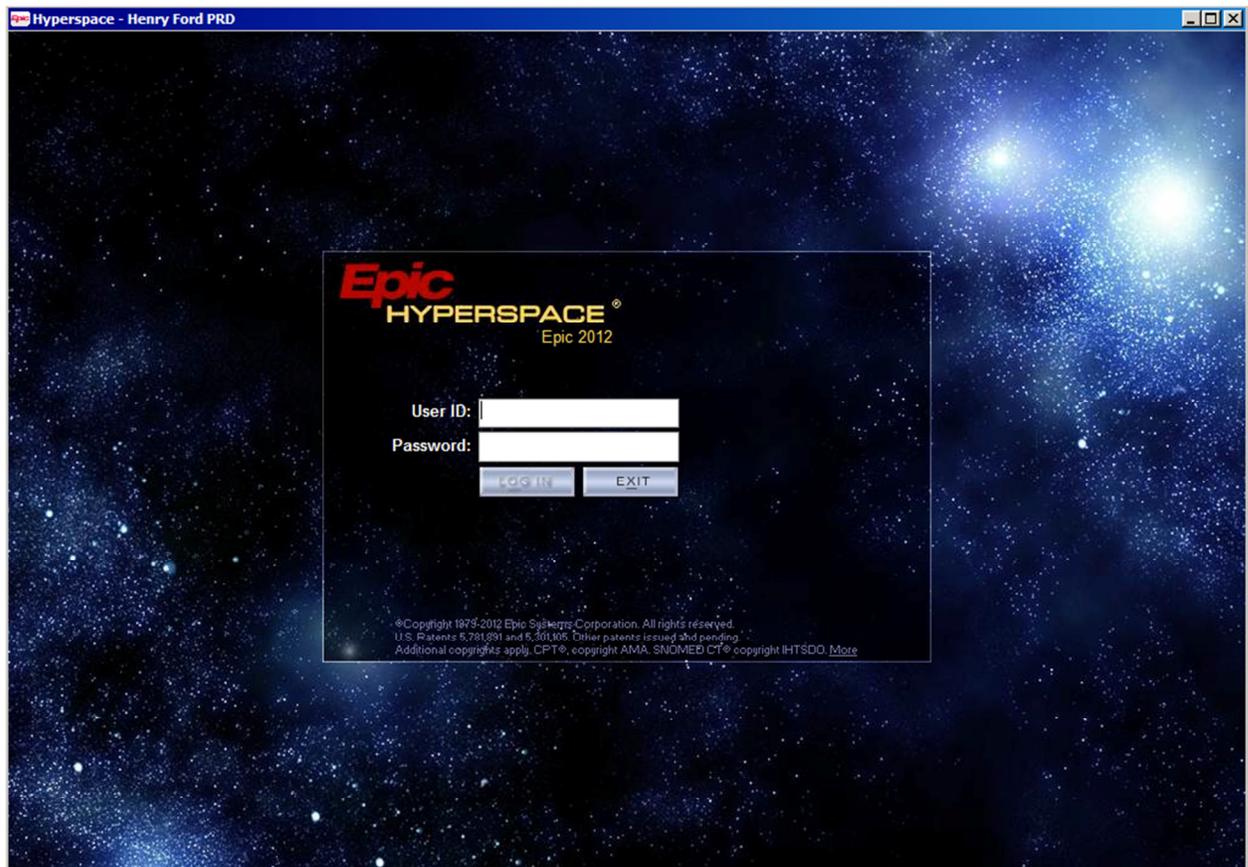
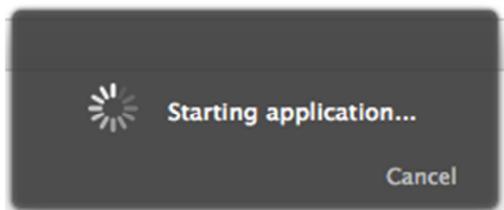
- After arriving on the site login with your HFHS user ID and password.
- You will then be redirected to your Citrix web links.



- After you browse to your Citrix link and click on a Citrix App, you may be prompted by Safari to trust the Citrix Receiver Application, if so, please click Trust.



- After clicking ok, the Citrix Receiver will start up and then present you with your Citrix App. (Epic shown as an example).



- After you have finished using any of the Citrix Apps available and you wish to sign out, navigate back to the main Citrix web page, click log off, and then disconnect to end the session.

